

Winter 2026

 North Norfolk
Community Transport

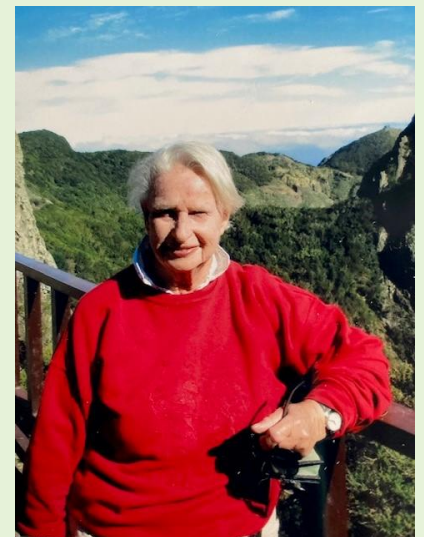
Newsletter



Thank You, Mollie

This year we celebrate the 25th anniversary of our charity and pay heartfelt tribute to **Mollie Whitworth**, one of our founding members, who has recently stepped down as a trustee. Mollie's vision, energy, and commitment over the past quarter century have shaped what began as the *North Walsham Area Community Transport Association (NWACTA)* into today's thriving *North Norfolk Community Transport (NNCT)*. In the late 1990s, public transport in rural North Norfolk was scarce. Many older residents were isolated, unable to travel to shops, friends or appointments. As a North Walsham Town Councillor, Mollie recognised this need and, together with others, set out to provide accessible, affordable transport. Meetings led by Norfolk County Council and the Rural Development Commission confirmed widespread demand, and in 2000 NWACTA became a registered charity.

From humble beginnings in a small rented office with vehicles loaned by the Red Cross, Antingham Church, and Social Services, the first "Dial-a-Ride" service began — soon proving to be a lifeline for many. Volunteer drivers, the charity's heartbeat, helped people attend lunch clubs, appointments and social events. After difficult early years, a successful Big Lottery bid in 2003 brought £96,000 to purchase a bright yellow minibus — a symbol of hope and growth. The charity expanded across North Norfolk, eventually rebranding as *North Norfolk Community Transport*. New routes such as "Coastal Connections" linked coastal towns, and partnerships, including with Victory Housing Trust, strengthened the service. Today, NNCT's distinctive white, blue and green buses — now including electric vehicles — can be seen across the county. They stand for connection, friendship, and independence. As we mark 25 years, we thank Mollie for her extraordinary dedication, compassion, and belief that everyone deserves the freedom to travel.



For any information, please get in touch. We'd love to hear from you.

Call: 01692 500840. Email info@nnct.org.uk Web: www.nnct.org.uk

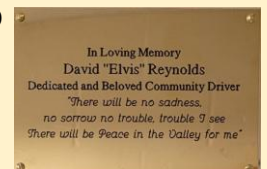
AGM report

Each year, the charity holds its Annual General Meeting (AGM). The main purpose of the meeting is to approve the annual accounts, elect or re-elect trustees, and provide an opportunity for members to ask questions about the charity's performance and future plans. This year, as part of our **25th anniversary celebrations**, we decided to combine the AGM with a party and encouraged as many passengers, supporters, and partners as possible to join us. It was wonderful to see so many familiar faces and to welcome back people who have been involved with the charity in the past. We're grateful for all the positive comments we received and for everyone's continued support. A light afternoon tea was served, and a special thank you goes to **Sponge in Holt** for generously contributing a delicious celebration cake.



In Memory of David Reynolds ("Elvis")

It is with great sadness that we share the news of the untimely passing of one of our wonderful drivers, **David Reynolds**, fondly known to us all as *Elvis*. Dave had been part of our team for 10 years and was truly valued by us all. Nothing was ever too much trouble for him — he was always willing to help, whether that meant stepping in at the last minute when someone was unwell, changing his allocated job for the day or taking on a new route. He did it all without hesitation. Whatever we asked, wherever we needed him, and no matter the hour, Dave always said "yes" — and never once with a grumble. We cannot begin to count the number of people he helped, whether it was so they could get their shopping, attend a hospital appointment, or simply get out of the house to meet friends, he always made their day a little brighter with his kindness. We will never forget him — his love of Elvis, his endless good humour, and his never-ending supply of jokes. Dave will be deeply missed by us all.



Card Payments

We're happy to say that you can pay by card on all our services. While cash is still welcome, using a card helps us save time and reduces the fees we pay at the post office. All drivers carry a card reader for your convenience. Thank you!

Frames

We've recently received calls from passengers asking why there are sometimes free seats on the bus even when they've been told the bus is full. We understand how frustrating this can be, so we'd like to explain the reason. Some seats must remain available because many passengers travel with walking frames. These frames are essential for safety, stability, and confidence, and we fully support passengers who rely on them. However, we kindly ask that if you *do* have a choice, you consider using a folding light weight frame. As you will know we also need to make sure all the shopping bags are also stored securely. Folding frames allow us to make better use of the storage space on board, and this in turn helps free up more seats for other passengers. Thank you for your understanding and cooperation.